

## **Installing & Registering**

# Quilter's Creative *Touch* 5



*Automated Quilting Software*



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Version 1.1

# Software Installation

When installing the software for the first time, you will not be connected to the QuiltMotion via the USB cable. Connecting to the quilting machine will come after the software installation is complete.



To ensure the software is able to run properly without interruption, go to "Checking for Windows Updates" on page 18, and "Optimizing Your Windows Settings" on page 19. The screens shown are in Windows 10, if you are running an earlier version of Windows, your screens may look slightly different.



Confirm your tablet is set to the correct time and that your primary language is set to English.

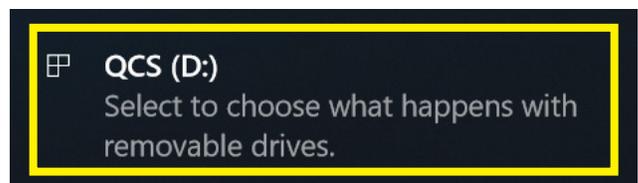
## Program Installation Instructions

The following steps will walk you through the installation of the Quilter's Creative Touch software onto your tablet.

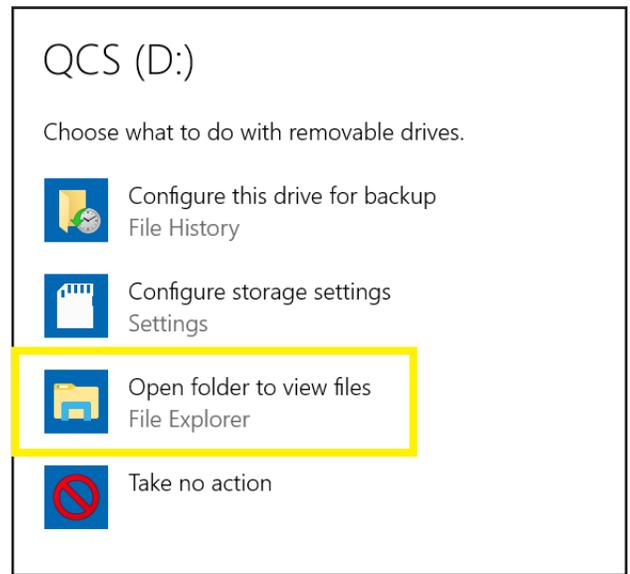
- 1 Take the USB thumb drive from the case. Remove the cap and plug your USB thumb drive into the tablet.



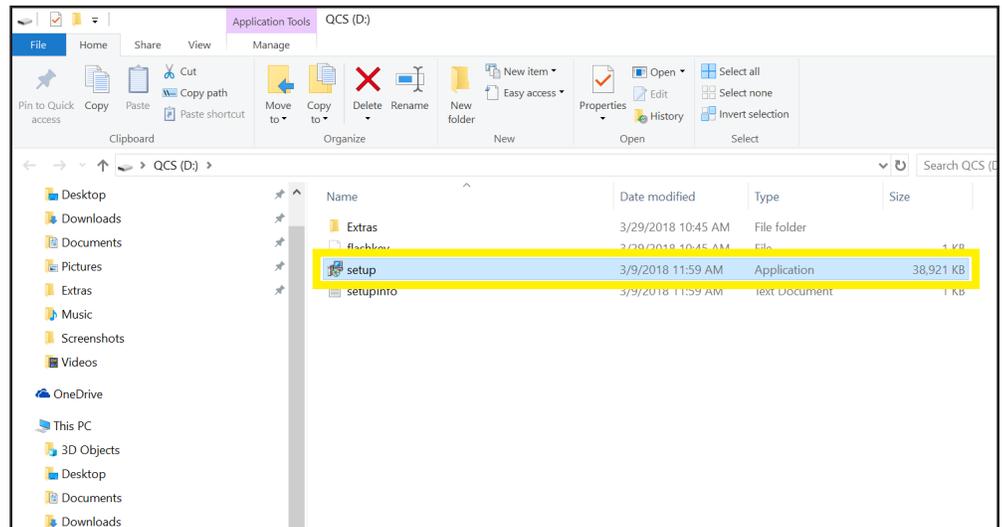
- Windows may prompt you to "Select to choose what happens with removable drives." Tap this message to select what happens when you insert a drive into your USB port.



- Select **Open folder to view files**.

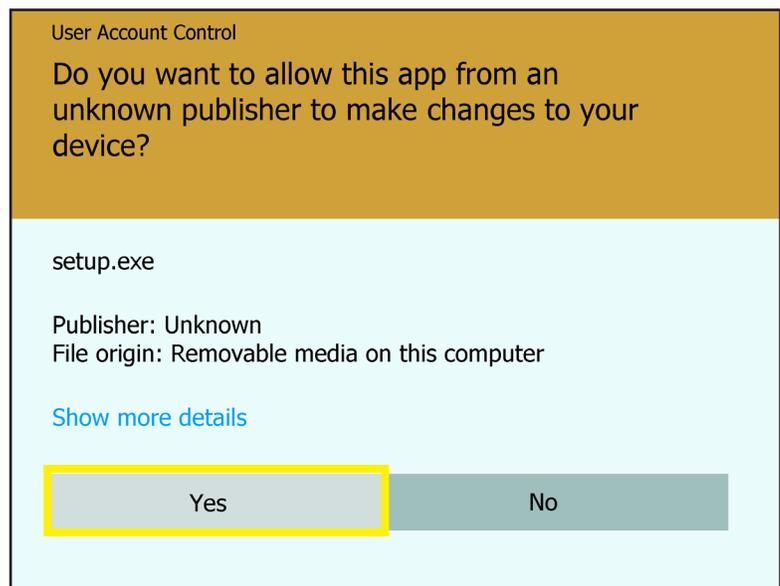


- 2 Double-tap **Setup**.

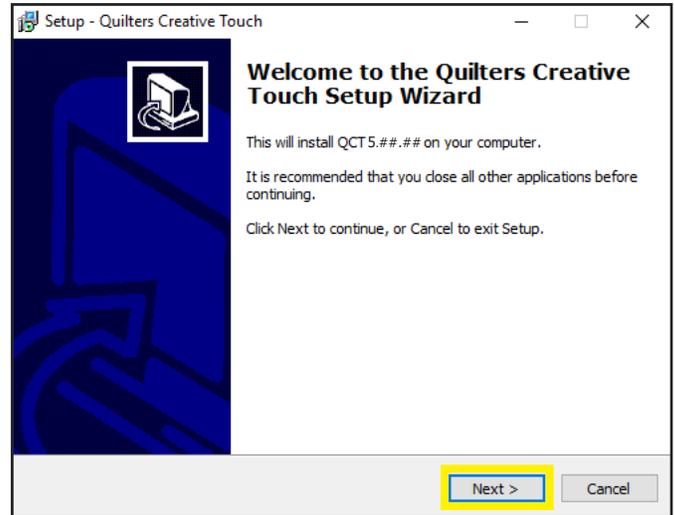


- 3 Windows will prompt you: "Do you want to allow this app from an unknown publisher to make changes to your device?"

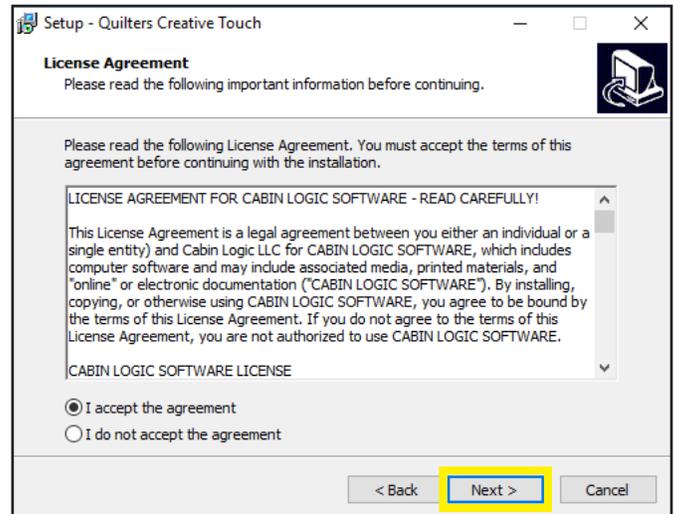
- Choose **Yes**.



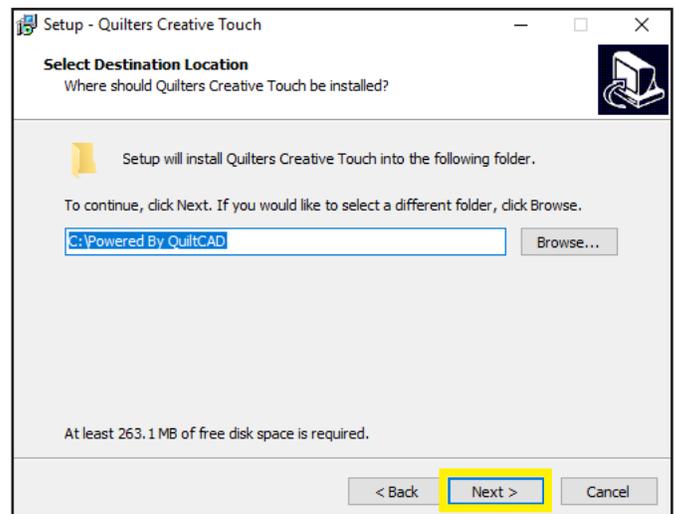
- On the Quilter's Creative Touch Setup Wizard, press **Next >**.



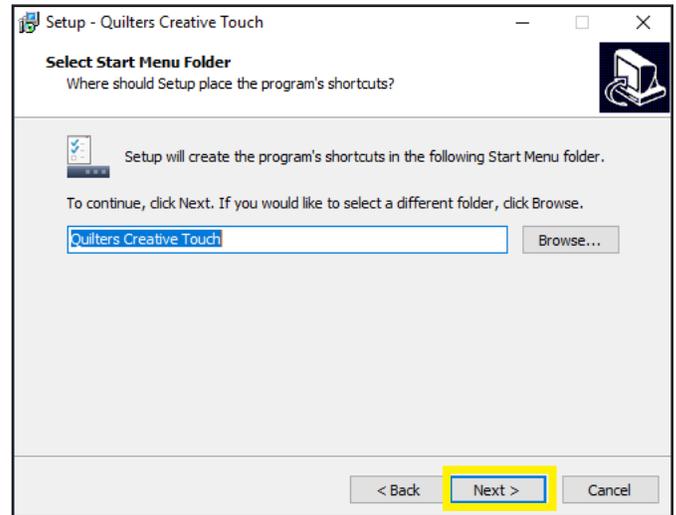
- On the License Agreement, choose **I accept the agreement**, then tap **Next >**.



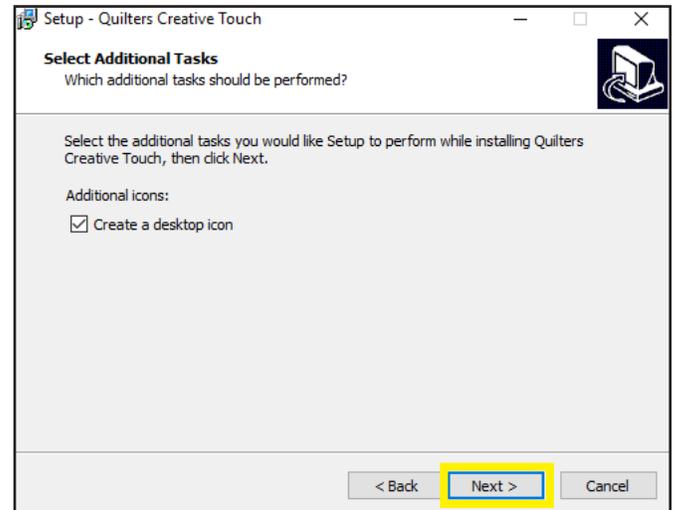
- On the Select Destination Location screen, leave the installation path the default location (C:\Powered By QuiltCAD) and tap **Next >**.



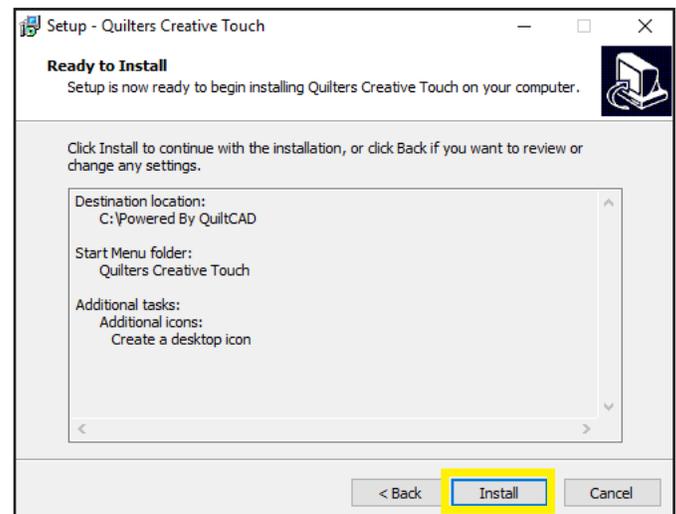
- 7 On the Select Start Menu Folder screen, press **Next >**.



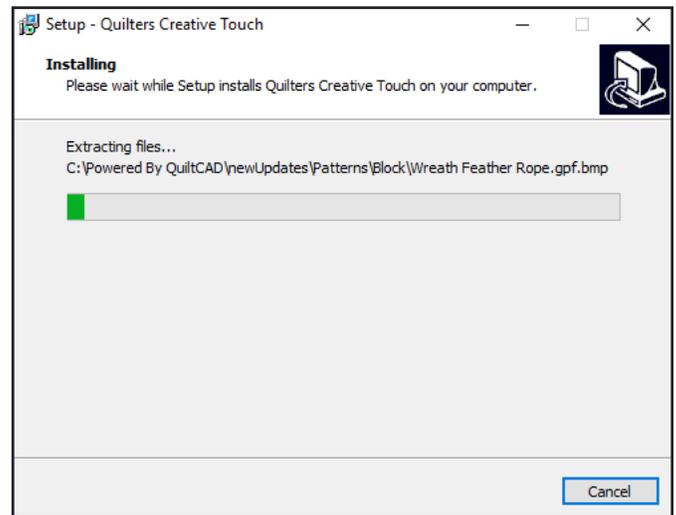
- 8 On the Select Additional Tasks screen, leave **Create a desktop icon** checked. Then tap **Next >**.



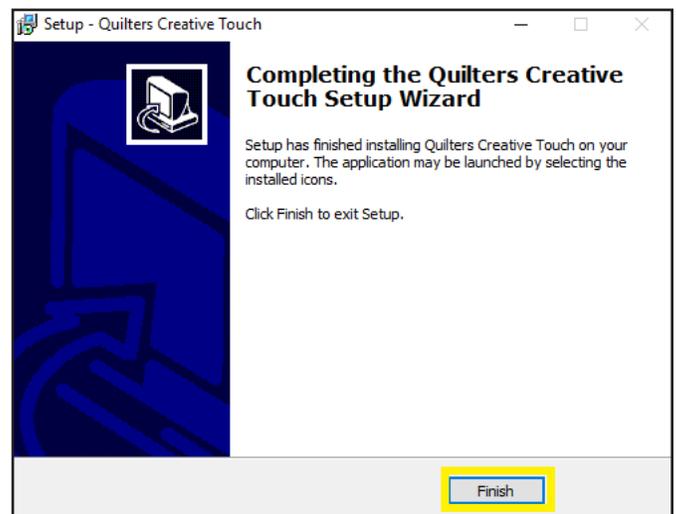
- 9 On the Ready to Install screen, select **Install**.



- 10 The Installing screen shows the progress of the files being extracted for the installation. Please wait for the extraction process to finish.



- 11 When installation is finished, the Completing the Quilter's Creative Touch Setup Wizard screen opens. Choose **Finish**. This will close the Setup window.



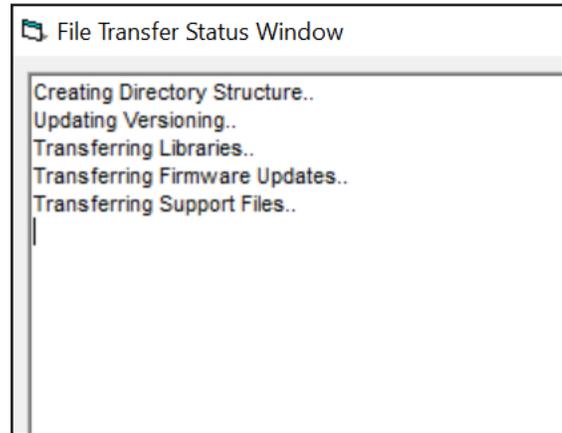
## Driver Installation Instructions

Drivers allow your tablet to communicate with and control the automated quilting hardware. Take the following steps to install the automated quilting drivers.

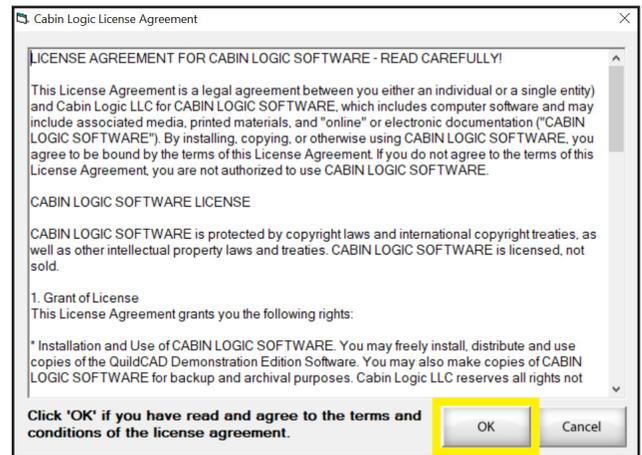
- 1 Double-tap the Quilter's Creative Touch icon on your tablet desktop.



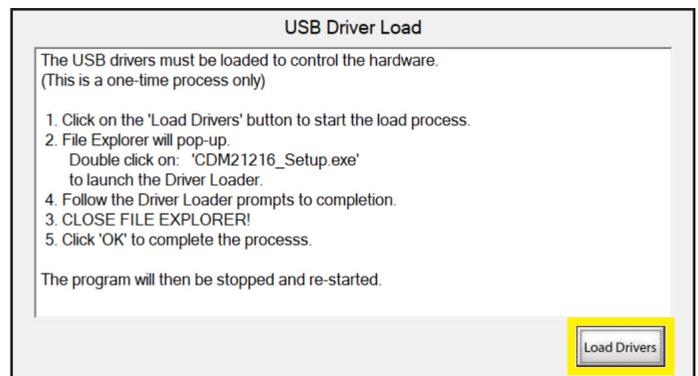
- 2 The File Transfer Status Window shows the files being copied to your hard drive. This may take some time. It may pause for a while on Support Files and Help files.



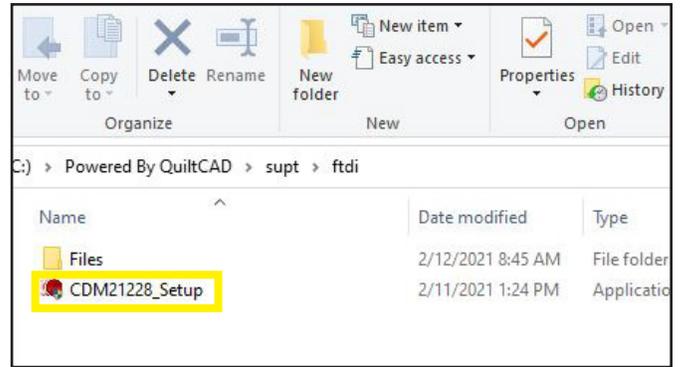
- 3 The Cabin Logic License Agreement will open. Tap **OK** if you have read and agree to the terms and conditions of the License Agreement.



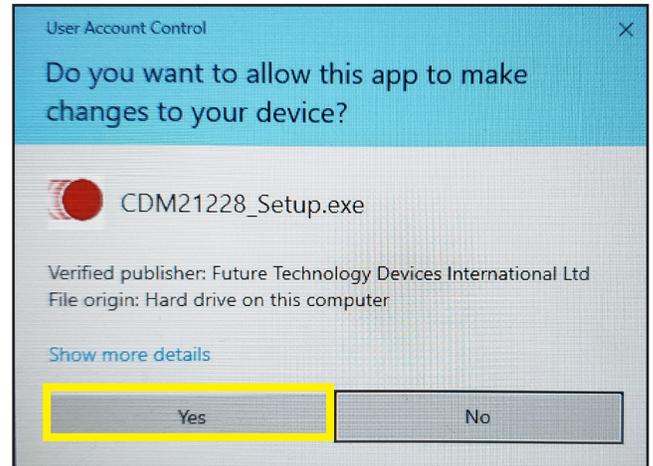
- 4 On the USB Driver Load window, press **Load Drivers**.



- 5 File Explorer will open to the file folder C:\Powered By QuiltCAD\supt\ftdi\. Double-tap **CDM21228\_Setup**.



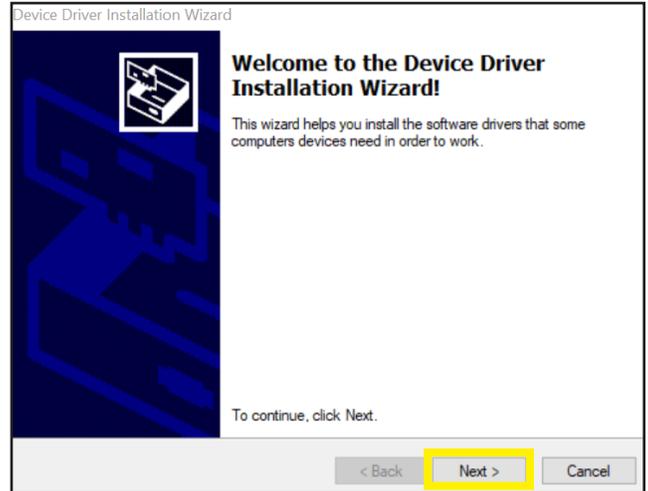
- 6 On the User Account Control notification, choose **Yes**.



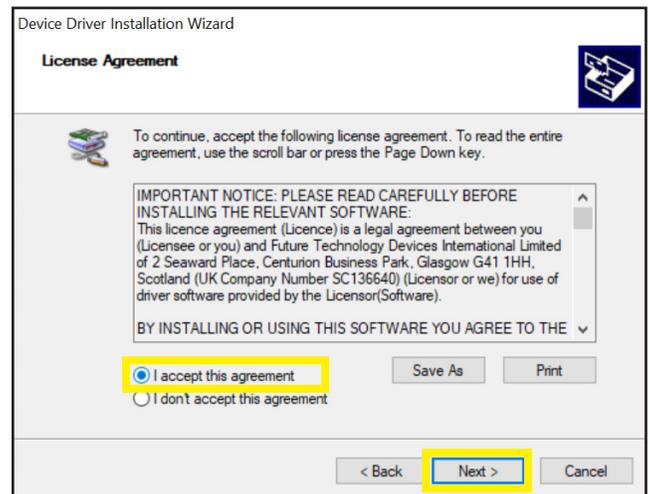
- 7 On the FTDI CDM Drivers window, select **Extract**.



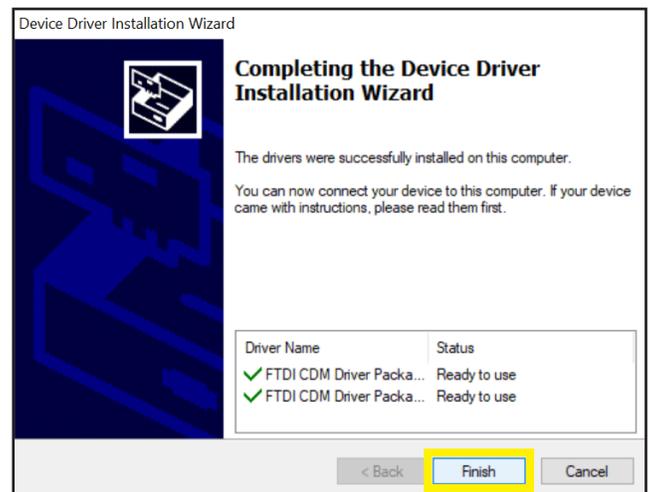
8 The Device Driver Installation Wizard displays. Tap **Next >**.



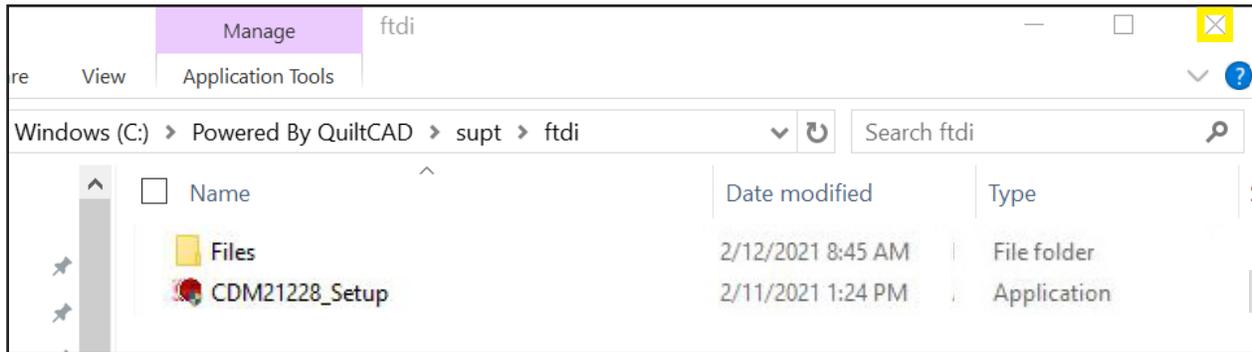
9 On the License Agreement window, select **I accept this agreement** then press **Next >**.



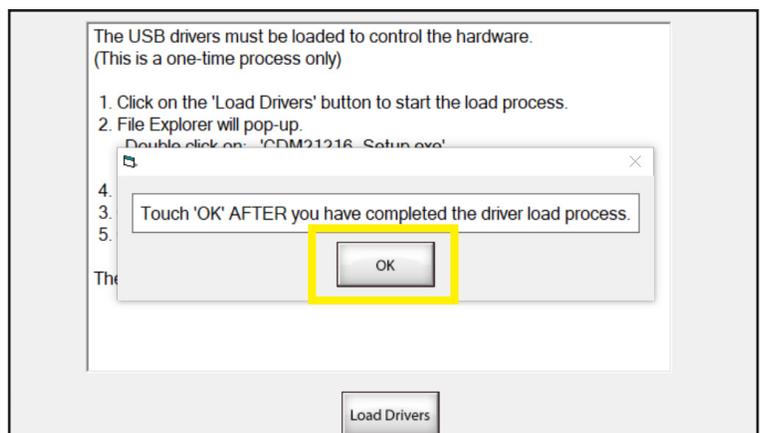
10 On the Completing the Device Driver Installation Wizard screen select **Finish**.



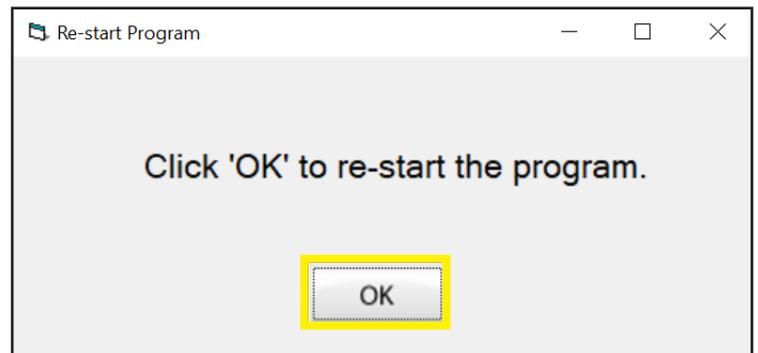
- 11 Exit the File Explorer window showing the CDM21228\_Setup file. Tap the **X** in the upper right hand corner.



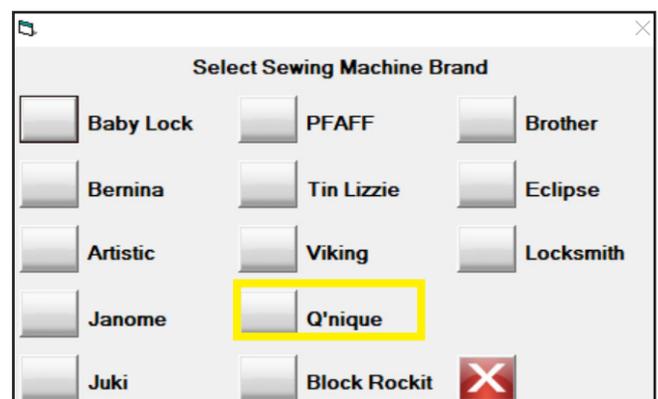
- 12 Press **OK** after you have completed the driver load process (steps 5–11 above).



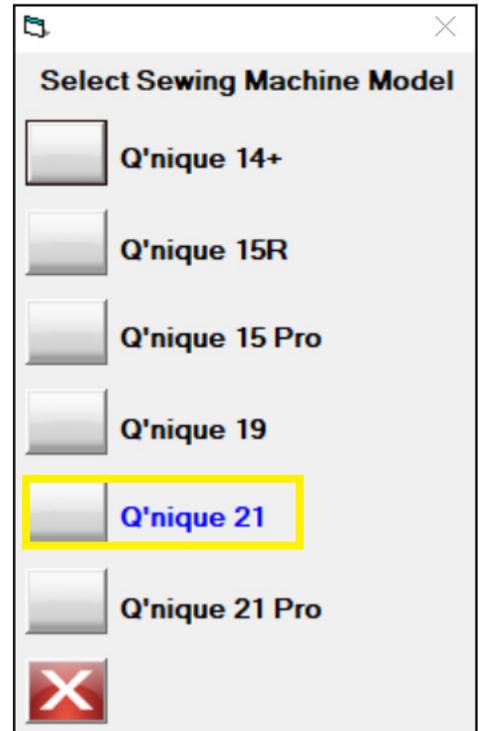
- 13 Choose **OK** to re-start the program.



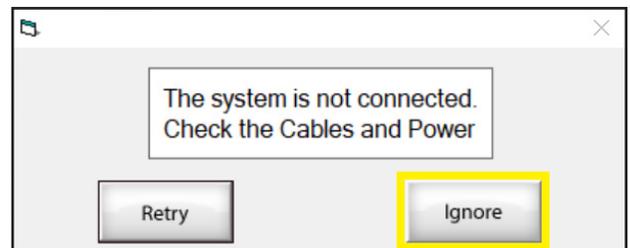
- 14 On the Select Sewing Machine Brand window, choose your machine brand. In this example, we selected **Q'nique**.



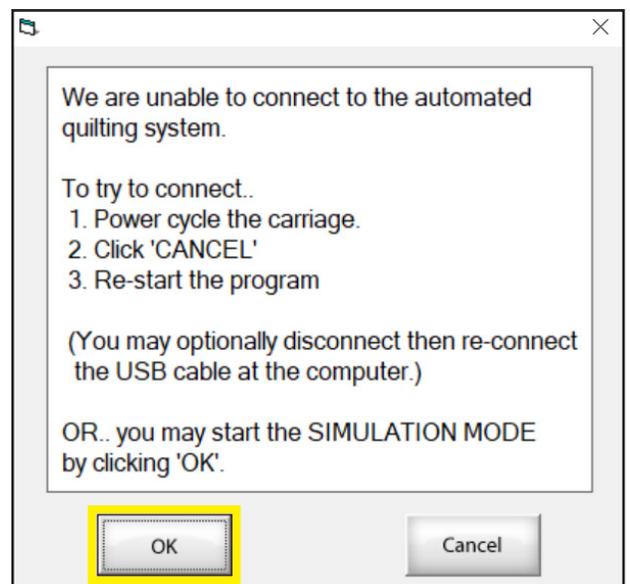
- 15 Choose your sewing machine model. In this example, we have chosen the **Q'nique 21**.



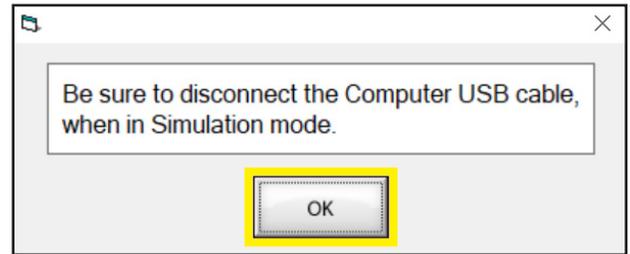
- 16 After the program restarts it will prompt The system is not connected. Click on **Ignore**.



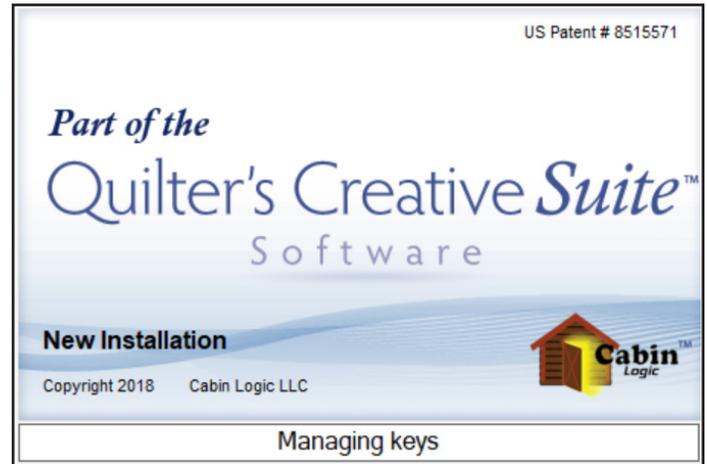
- 17 At the prompt "We are unable to connect to the automated quilting system," and asked if you'd like to enter simulation mode. This mode allows you to interact with the Quilt Motion software when not connected to the machine. Choose **OK**.



- 18 At the prompt "Be sure to disconnect the Computer USB cable, when in Simulation mode," choose **OK**.



- 19 The load splash screen may display for some time. Please wait.



- 20 Quilt Motion will boot up, and you will be prompted to register the software. Proceed to "Software Registration" on the next page.

# Software Registration

To complete the Software Registration online, your tablet needs to be connected to the internet. If needed, see page 17 for instructions on how to connect to the internet.

- 1 The Software Registration Form loads, prompting you to register your software now. Tap **Yes**.

Software Registration Form

**Register Your Software Now**  
Time remaining to register: 30:12:12:23 (d:h:m:s)

You must register your software before the above time counts down to zero. If you fail to register within this time period, the software will revert to Demonstration mode.

We encourage you to do this as soon as possible. The registration process only takes a few minutes.

(If you choose to register later, you can still run your fully functional software until the time expires.)

Do you want to register now?

Version 5.05.55      Registration Support 800-264-0644

No Yes

- 2 The Get Product Information screen displays. Choose **Next**.

Software Registration Form

**Get Product Information**

1. Product Key	Code	Product Description
QMO 7MU3W FGRTE KA238	QCT	Quilter's Creative Touch

Get Product Key From Thumb Drive

If there are no Product Keys listed above, tap on the 'Get Product Key From Thumb Drive' button and follow the instructions to get your Product Key.

Click 'Next' when you have finished.

Version 5.05.55      Registration Support 800-264-0644

Previous Next

- 3 The Device Name and Device ID will populate in the Software Registration Form. Tap **Next**.

**Device Information**

2. Device Name:

3. Device ID:

Now let's get a little information about this device your software is running on.

The 'Device Name' describes this computer (or tablet). If you ever need to call us for technical support, you can easily identify this device for us by its name. We provide the default name, however, you can re-name it to something else if you wish.

The 'Device ID' was created for registration purposes.

Click 'Next' to continue..

Version *5.05.55*      Customer Service: 800-264-0644

- 4 Fill out the fields on the Get Email Information window. Tap **Next**.

**Get Email Information**

4. First Name:

5. Last Name:

6. Email Address:

7. Security Question:

8. Answer:

9. Mobile Phone\*

\* Mobile Number Only - We use this to simplify the verification process.

Carefully and accurately enter your name and email address. Select and answer a security question, then enter your mobile phone number if you have one.

Click 'Next' to continue..  
(which will open up a window for you to review, then submit)

Version *5.05.55*      Registration Support 800-264-0644

- 5 Confirm your registration is correct and then tap **Submit**.

**Registration Summary - 2506**

Review your registration information then tap 'Submit'.

First Name:       Last Name:

Email:

Security Question:       Security Answer:

Mobile Number:  (To be used for your ID verification)

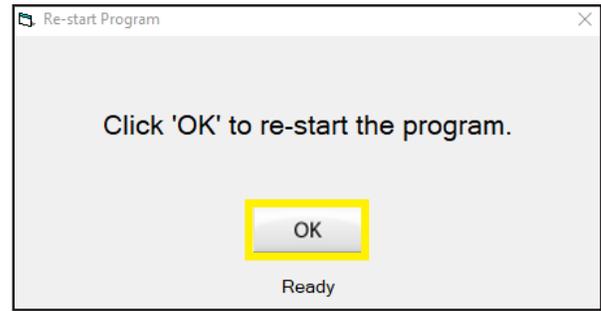
Device Name:       Device ID:

Product Keys

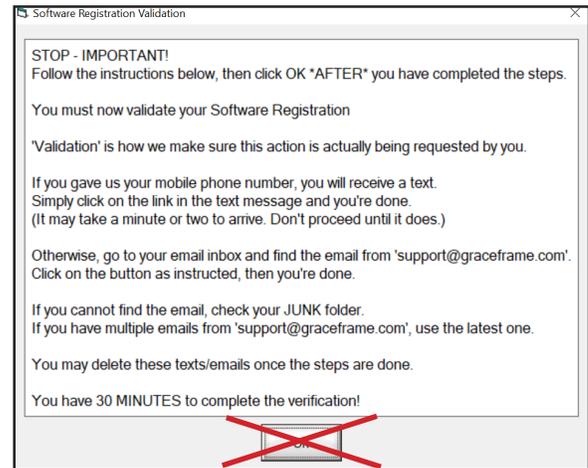
QMO	██████████	QCT	Quilter's Creative Touch

Activation Key:

- 6 A window will prompt you to restart the program. Press **OK**.

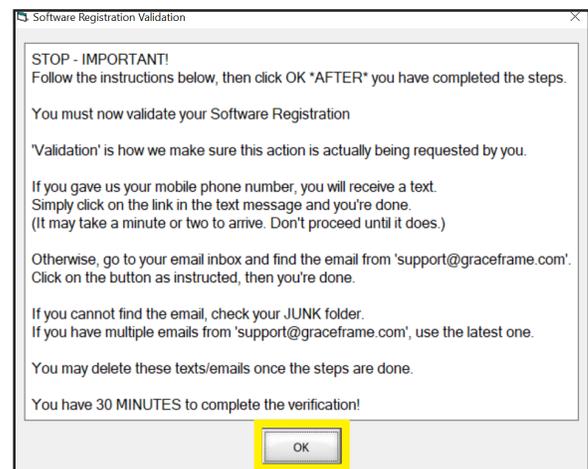


- 7 Do not click okay. A text message will be sent to your phone with a verification link. If you did not enter a mobile number, or do not receive a text, check your email. Don't forget to check your spam folder!

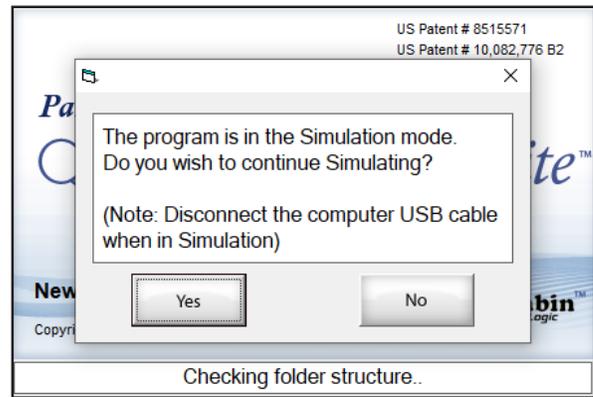


- 8 Click the verification link in your phone or email. A screen will display stating that the verification was successful.

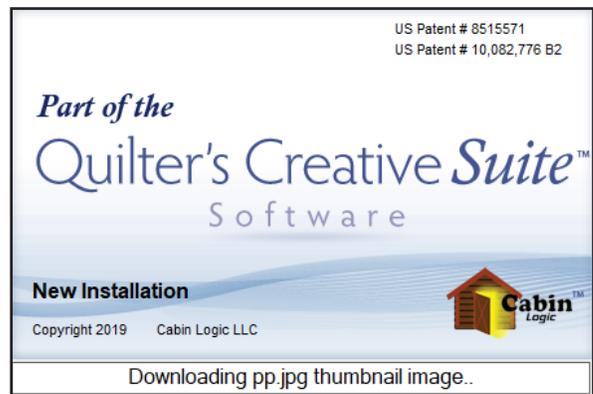
- 9 Press "OK" back on this screen.



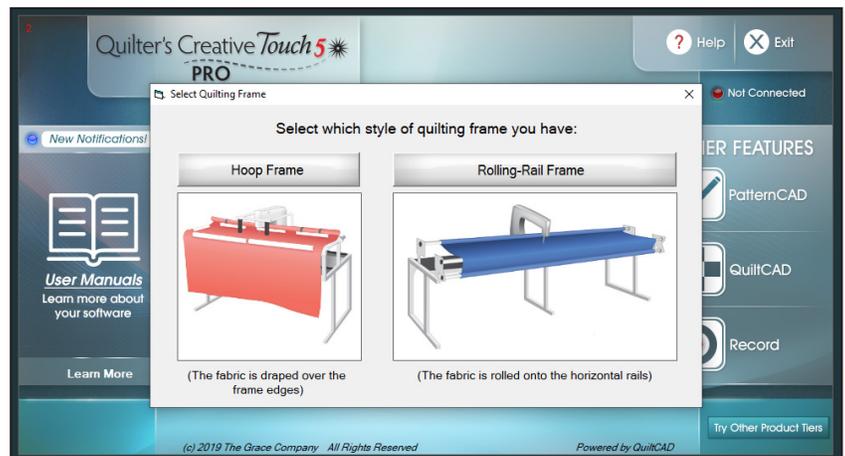
- 10 When the program boots back up, a popup will ask if you wish to continue Simulation Mode.



- 11 A loading screen will display briefly.



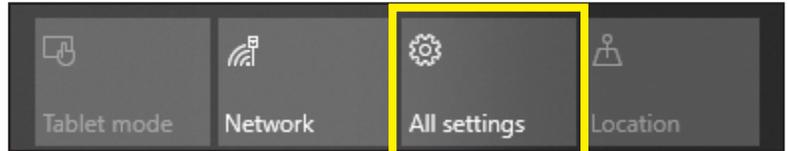
- 12 Choose which type of frame you will be using.



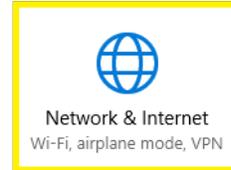
- 13 Registration is complete! When you are ready, close Quilter's Creative Touch, and plug your tablet into your quilting machine. Then re-open the software to begin quilting! Enjoy using Quilter's Creative Touch 5!

## Connecting to the Internet

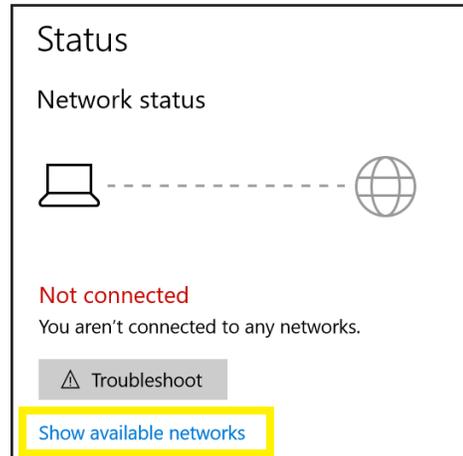
- To connect to the Internet, swipe in from the right on your tablet. Click on **All Settings**.



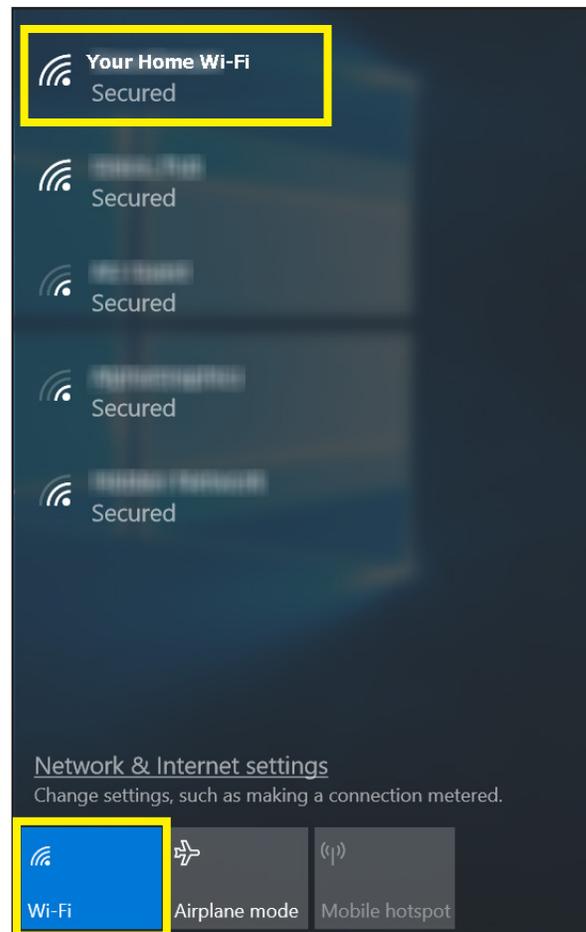
- Click on **Network & Internet**.



- Under Status, tap the link that says **Show available networks**.



The list of available Wi-Fi networks will show up. Locate your local Wi-Fi connection, select it. If you have never connected to this network it will prompt you for your Wi-Fi password. Enter in your password and click on **Connect**.

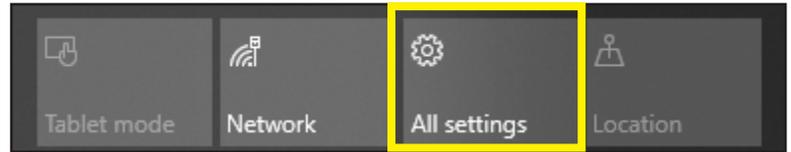


If your Wi-Fi button is greyed out, click on the button to enable the Wi-Fi. If your tablet has a dedicated button to enable Wi-Fi you must turn that on.

## Checking for Windows Updates

**Close all other programs before launching your software. Some Antivirus programs will prevent the software from installing, it is best to exit out of all programs before beginning the installation. Make sure your Windows software is updated prior to installing the Quilter's Creative Touch software.**

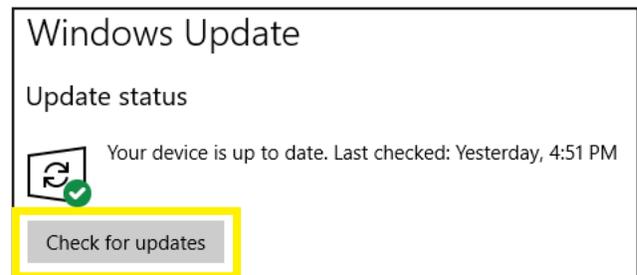
- Swipe in from the right and click on the **All Settings** button.



- Click on **Update & Security**.



- Click **Check for Updates**.

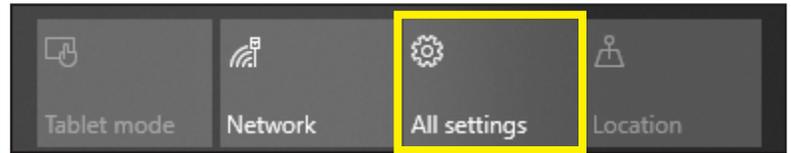


- Follow the on-screen instructions to install the updates. The tablet may restart several times, depending on how long it's been since the last update, the process could take several hours. Continue this until the Windows Update status reads **"Your device is up to date. Last checked..."**

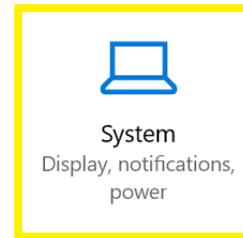
## Optimizing Your Windows Settings

To prevent Windows from interrupting the program while you are quilting, there are several settings we should look at.

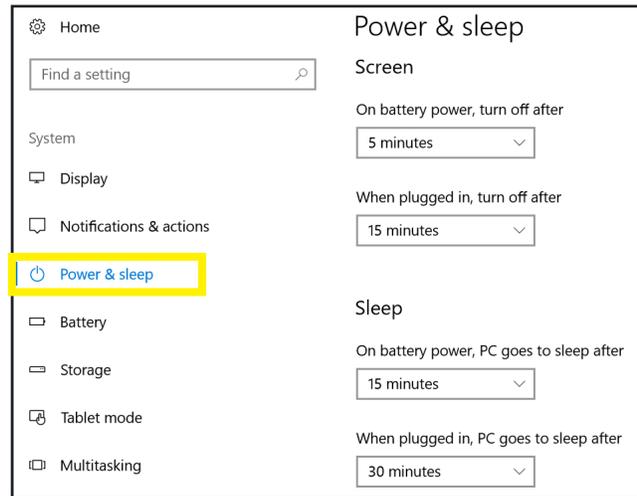
- Swipe in from the right and click on the **All Settings** button.



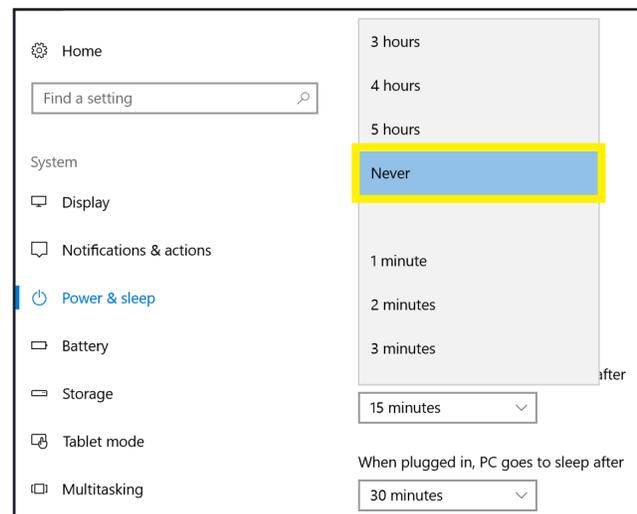
- Click on **System**.



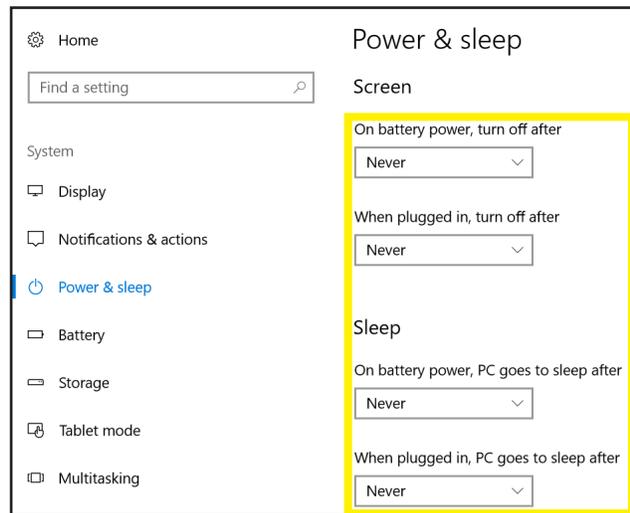
- Click on **Power & sleep**.



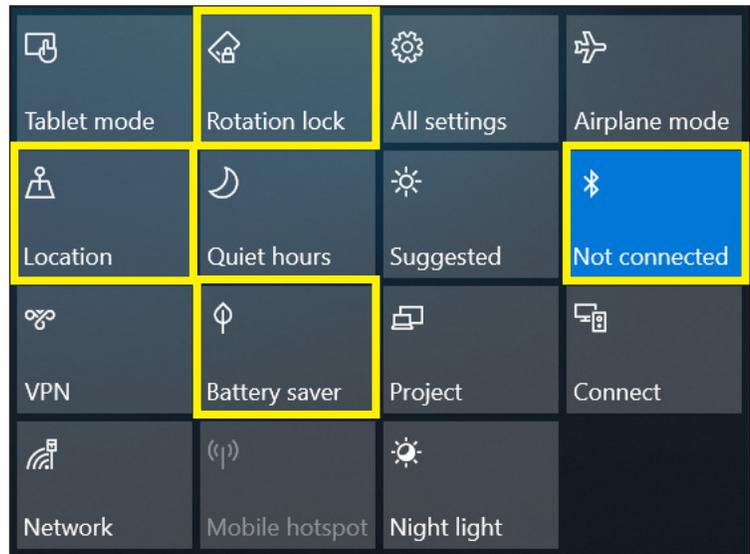
- Use the dropdown menus to navigate down to the selection **Never**.



- Do this with all the settings until it looks like this:



- Swipe in from the right and open The Action Center. Make sure your tablet is in Landscape orientation, and click on **Rotation Lock**. If your **Location** button is highlighted, deselect it. If you are not using a Bluetooth device (mouse, stylus, keyboard, headphones, etc...) Turn off **Bluetooth**. Make sure **Battery saver** is not highlighted.



# Quilter's Creative Touch GOLD

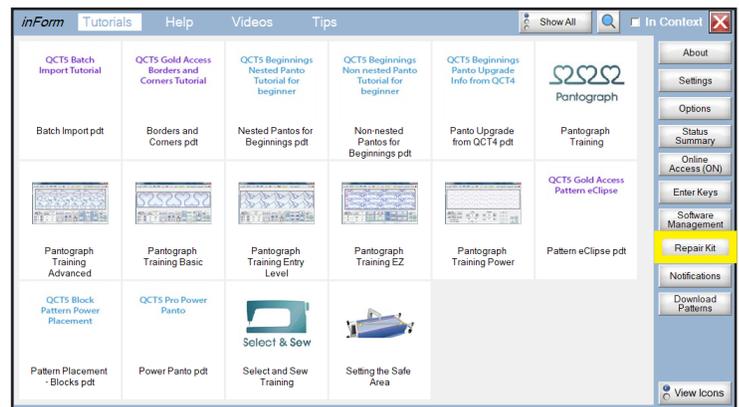
## Card Activation Instructions

Thank you for purchasing Quilter's Creative Touch 5. To show our appreciation, we have provided you with a free 90-day trial of our Quilter's Creative Touch Gold Access. Your activation number can be found on the back of the Gold Access card.

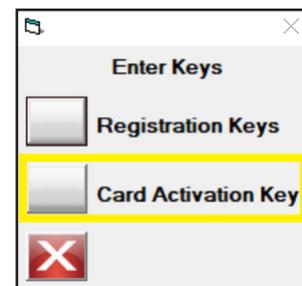
- 1 Open the **Help** menu from the top right of the QCT5 main screen.



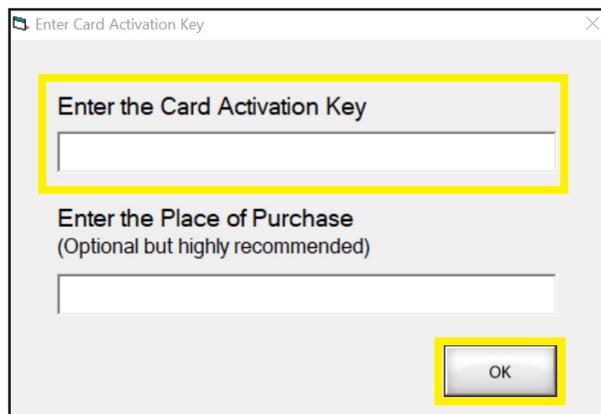
- 2 Choose **Enter Keys** from the list of options on the right.



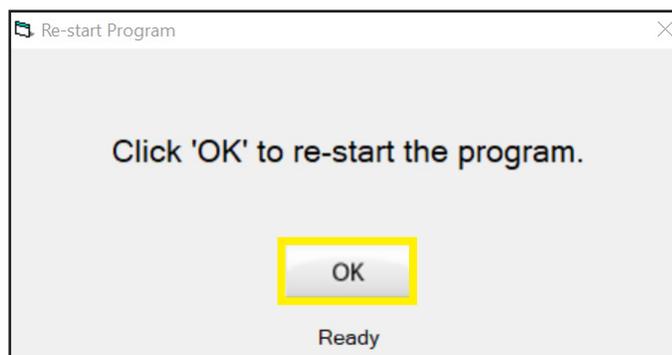
- 3 Select **Card Activation Key**.



- 4 Enter the **activation number** found on the back of the Gold Access card.



- 5 A pop up will prompt you to re-start the program. Tap **Ok**.



- 6 Complete the steps in the software registration section, starting at step 7 on page 15.

# Resources

To better assist you, especially outside of business hours, we have compiled a list of resources you can turn to for help or advice with your automated quilting. Please check out the following pages!

## Facebook Groups

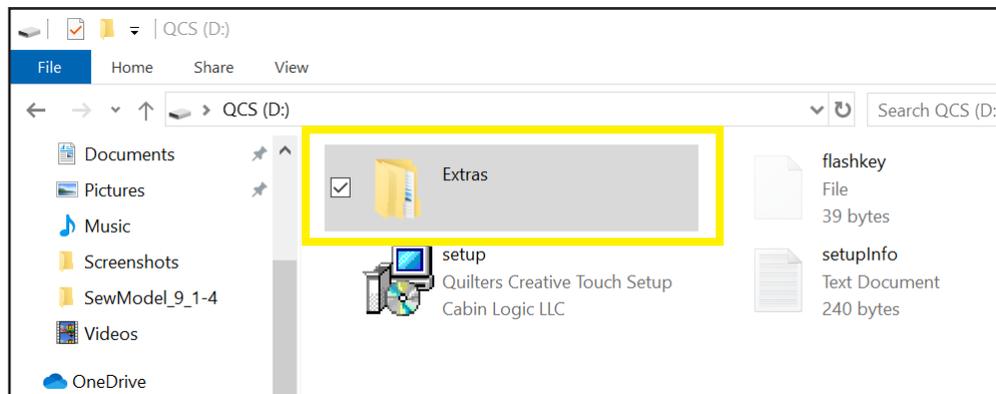
- Quilter's Creative Touch:  
<https://www.facebook.com/groups/QuiltersCreativeTouch/>
- Quilting with Grace:  
<https://www.facebook.com/groups/2063833633689529/>

## Youtube Channels

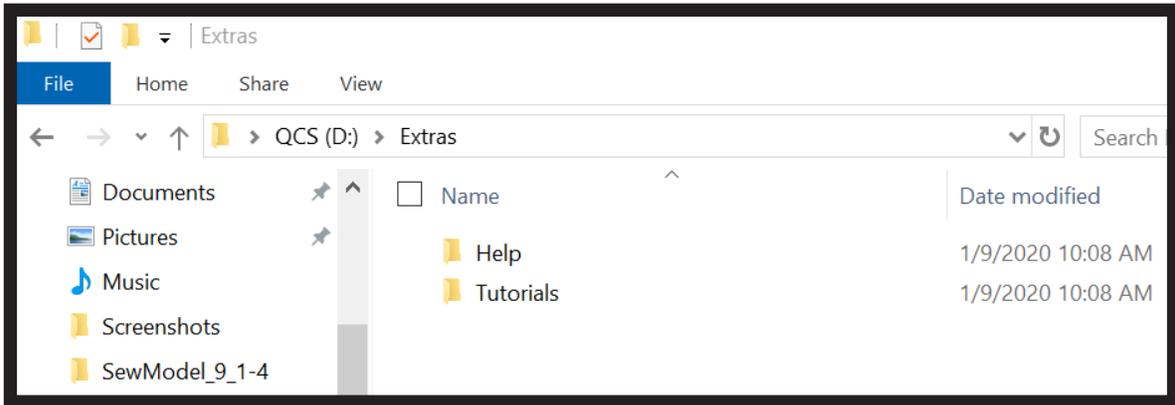
- dfgeorge:  
<https://www.youtube.com/channel/UCGi3j7s49a3c0I8ViYRn4Hw>
- Sandra Wilbourne:  
<https://www.youtube.com/channel/UCCA4XcufItH6wstZP09pNHA>

## Thumbdrive

The thumbdrive that came with your Quilter's Creative Touch software has additional help and tutorials saved onto it. These can be found by selecting **Extras** from the thumb drive explorer.



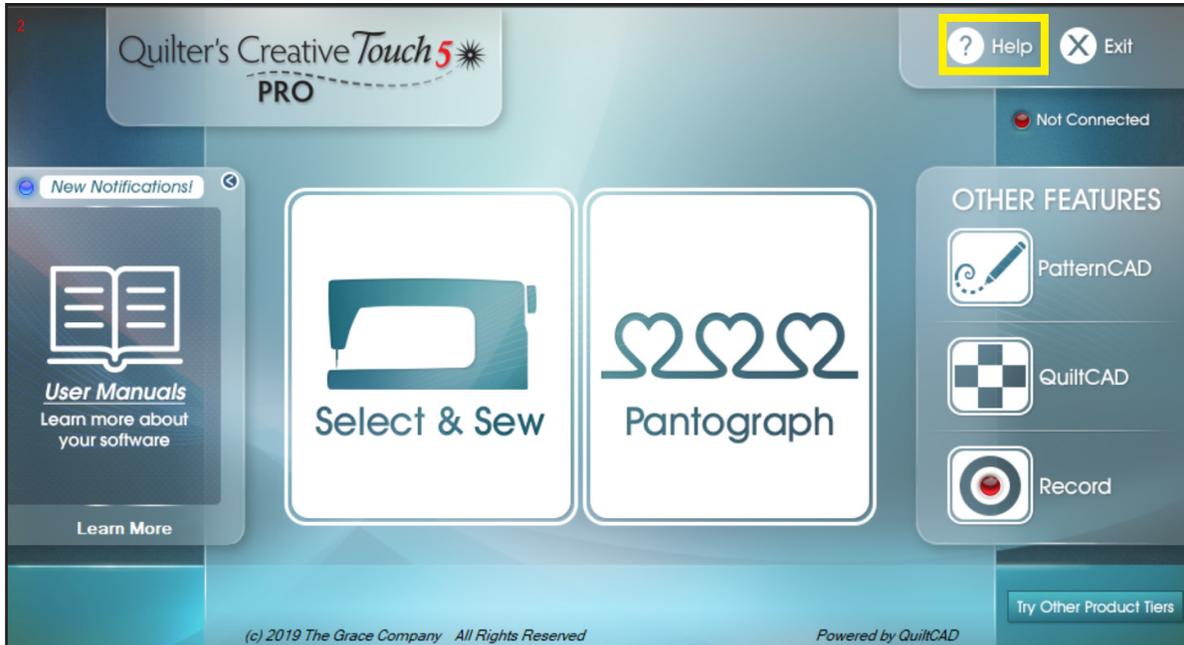
Tap an icon to open it.



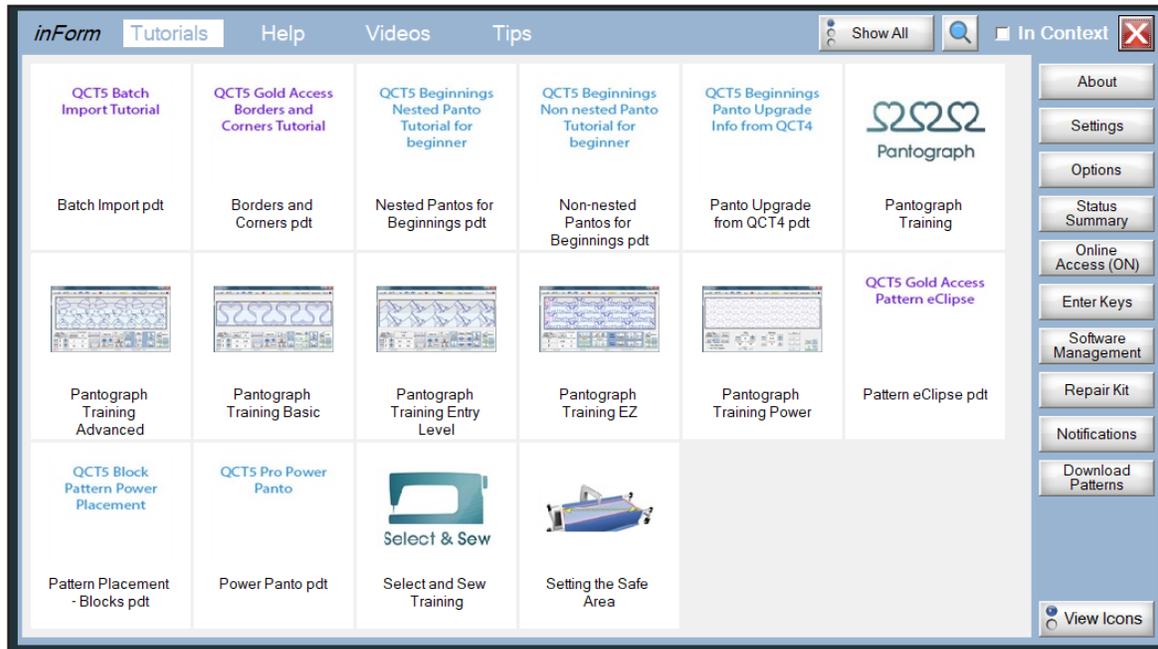
## Quilter's Creative Touch

Help and tutorials are also available through your QCT5 software.

- 1 Select **Help**.



2 Tap any tutorial to open it.



**The Grace Company  
2225 South 3200 West  
Salt Lake City, UT 84119  
Phone: 1-800-264-0644  
Fax: 801-908-8888  
[www.graceframe.com](http://www.graceframe.com)**

